

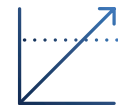
# UNDERWRITING ASSISTANCE

AUGMENT YOUR UNDERWRITING TEAM WITH AN EXPERT PARTNER



# ENVISION UNDERWRITING EFFICIENCY

Underwriters are at the intersection of many of the industry-wide changes impacting insurers.



**COMPETITION AND COSTS**  
are intensifying for carriers and MGAs.



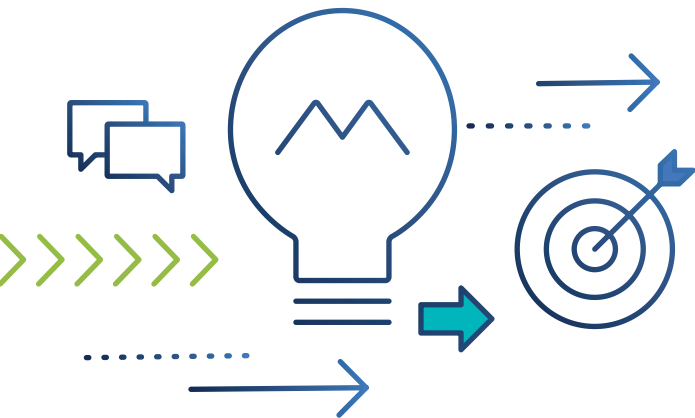
**UNDERWRITING PROFITABILITY**  
is hindered by the challenge of selecting the right risks.



**CUSTOMER EXPECTATIONS**  
are rising from both distributors and insureds.



**DATA UTILIZATION**  
is critical for gaining a competitive edge.

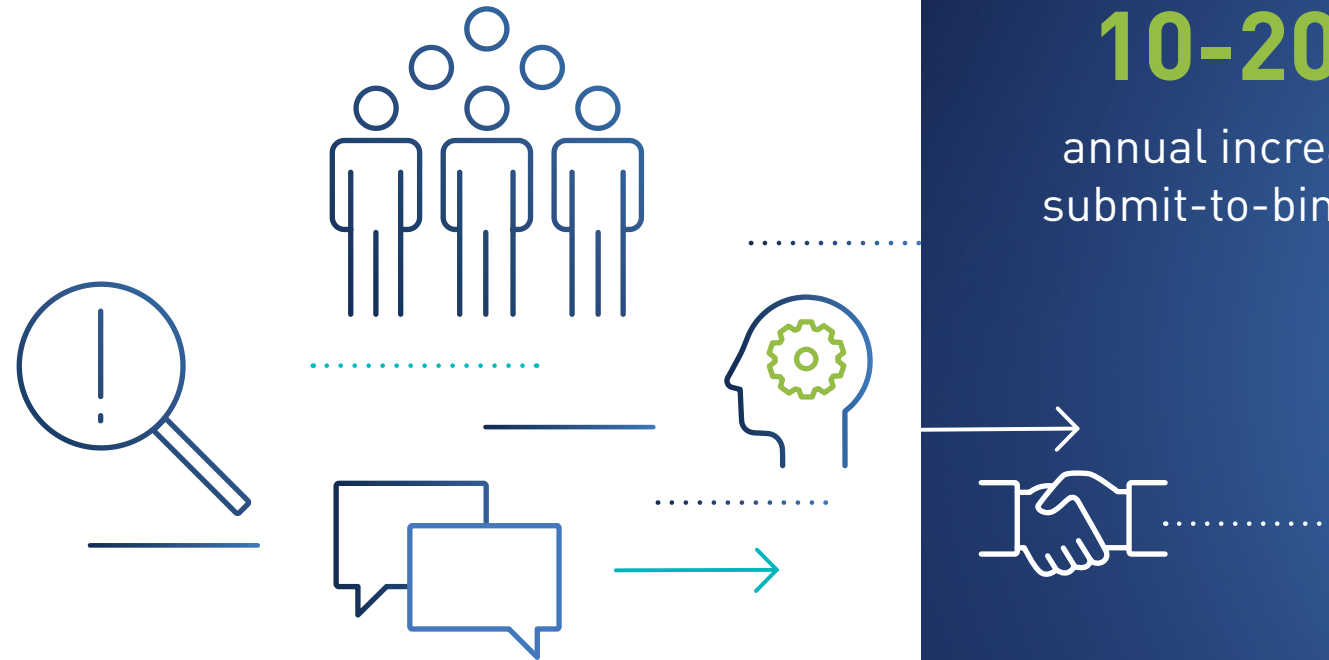


Carriers and MGAs need to reimagine how they support insurance underwriting.

Does your team have the tools and expert support they need?

## UNDERWRITING ASSISTANCE FOR TODAY'S CHALLENGES

Envision your underwriters having an army of experienced on-demand insurance support, augmented with capabilities that increase your team's efficiency and reduce processing costs in your core business.



## IMAGINE THE IMPACT

**10-20%**

annual increase in submit-to-bind ratio

**6%**

increase in bound premium in 3 years

**35%**

reduction in cost on submissions



# INTEGRATING PEOPLE, PROCESSES, TECHNOLOGY & DATA TO DRIVE RESULTS

With Underwriting Assistance, you'll increase your ability to:



## BOOST YOUR UNDERWRITING TEAM

Get expert support that can tackle high-level complex tasks. Our trained team can support every aspect of underwriting with a 98% processing quality level.



## BE PROACTIVE

Improve overall performance while meaningfully reducing expense ratio  
Enhance servicing by getting ahead of the policy lifecycle



## AUTOMATE WORKFLOWS

Leverage tech-enabled tools to digitize processes and free up underwriters



## ENHANCE RELATIONSHIPS

Deliver faster turnaround and value-added services to differentiate and deepen distribution partnerships

LET RESOURCE PRO'S FAST, DEPENDABLE SERVICE ENHANCE YOUR UNIQUE VALUE PROPOSITION.



# CUSTOMIZABLE PROGRAM TO FIT YOUR NEEDS

ReSource Pro's Underwriting Assistance allows underwriters to focus on risk selection and pricing while providing analytics to efficiently manage their book of business.

Our program is custom tailored to your organization, with flexible capacity in a secure SOC-compliant environment, to best address your underwriting challenges.

**Key features designed to give you an edge:**

## **SUBMISSION TRIAGE**

Respond faster to submissions

## **POLICY ISSUANCE**

A Lean solution integrating people, process, technology, and data to drive efficiencies in cost per transaction

## **AUTOMATION**

Tech-enabled tools boost efficiency and speed



## **SUBMISSION AND RISK ASSESSMENT PROCESS**

- Submission Clearance and Setup
- Submission Triage
- Inspection Setup
- Loss Runs Ordering and Management
- Insurance Binder Preparation



## **POLICY LIFE CYCLE MANAGEMENT**

- Policy Entry
- Policy Checking
- Policy Issuance
- Policy Rating and Documentation
- Policy Renewal Management
- Endorsement Management
- Cancellation Management
- Real-Time Service Support



## **UNDERWRITING COMPLIANCE AND INSIGHTS**

- Insurance Data Reporting
- Advanced Analytics (Underwriter)
- Advanced Analytics (Management)
- Book Audit Tasks



Our Underwriting Assistance can be your pivot point from investing in business-as-usual to reimagining how underwriting is done.

You're looking to differentiate. We're here to help.



## **ABOUT RESOURCE PRO**

ReSource Pro is an insurance-focused business solutions company that integrates people, process, technology, and data analytics. Over 1,000 carriers, brokers, and MGAs rely on ReSource Pro to execute strategies that improve profitability, accelerate growth, deliver improved claim outcomes, and enhance client and employee experience. With more than 7,000 employees globally, ReSource Pro provides business process management, strategic advisory services, management and organic growth consulting, training, and compliance solutions around the clock. ReSource Pro has consistently achieved a +95% client retention rate for over a decade.

**[resourcepro.com/underwriting](https://resourcepro.com/underwriting)**