

Employee Benefits Solutions



Delivering World-Class Service

The world of Employee Benefits can be complex and demanding — we understand. The ever-changing regulatory environment requires that you stay nimble and agile. That can place a tremendous burden on your teams, given everything else they are tasked to do.

Our Employee Benefits Solutions

Service excellence is your best way to differentiate. ReSource Pro's Employee Benefits Solutions allow your department to be agile, responsive, and provide world-class service by optimizing and assisting with your administrative processes.

Eliminate the Pain of 1/1

The lead up to 01/01 every year can be grueling. But it doesn't have to be. We can take care of things such as:



SPREADSHEETING

It's time consuming and tedious, taking your people away from client engagement. We'll do it instead.



CENSUS

We'll compile all the necessary information you need so that you can go-to-market with ease.



DATA INPUT

No matter which agency management system you use, we'll keep your data up-to-date, allowing you to go-to-market more efficiently and effectively.

Get Agile and Responsive

While you may not know which new changes will be occurring, you can be certain that more change is coming. Our Employee Benefits Solutions makes implementing new change – both regulatory and the best practices we'll introduce – more manageable.



What Your Organization Can Expect

From contract reviews, spreadsheeting, to customized customer communications, we'll help alleviate the administrative burdens on your account executives to achieve the following:

IMPROVE YOUR PROFITABILITY

By streamlining operations, improving service levels, increasing retention rates and having the agility to respond to evolving market needs.

INCREASE YOUR COMPETITIVE ADVANTAGE

Gain the time and capacity to provide today's Employee Benefits' clients the stellar service they demand.

MAINTAIN REGULATORY COMPLIANCE

We'll help you easily and seamlessly implement regulatory and best practices changes, ensuring you maintain regulatory compliance without disruption to service.

ELEVATE EMPLOYEE SATISFACTION

By allowing your people to focus on higher-value work and removing much of the heavy burden from administrative tasks.



ABOUT RESOURCE PRO

ReSource Pro brings to the insurance industry tools, technology and strategic services that enable profitable growth through operations excellence. Headquartered in New York, ReSource Pro's global service centers address client operational needs around the clock. Recognized as an industry thought leader and listed as one of Inc. 500/5000 Fastest Growing Private Companies annually since 2009, the company is renowned for its focus on innovation, service excellence and trusted partnerships, and its unique productivity platform for insurance operations. Approximately 3,000 ReSource Pro employees provide dedicated support to nearly 300 insurance organizations, consistently achieving a +95% client retention rate for over a decade.

www.resourcepro.com

