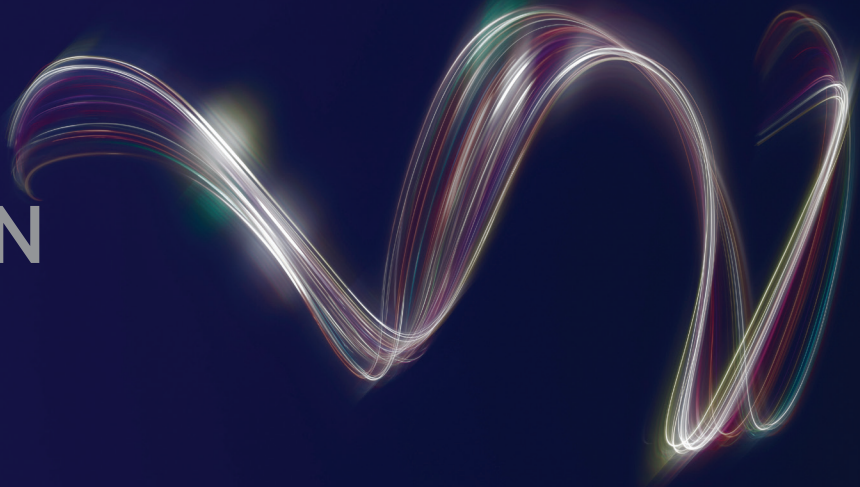


# OPERATIONS OPTIMIZATION

## LEAN PROCESS MAPPING



### STREAMLINE YOUR WAY TO BETTER PERFORMANCE

According to Lean Six Sigma practitioners, approximately 50% of all business activity is waste. Lean Process Mapping enables you to visualize your workflows in order to identify and eliminate costly waste. This allows you to optimize your operations, giving your people the capacity to focus on value creation.

### RESOURCE PRO LEAN PROCESS MAPPING

ReSource Pro will work with your teams to facilitate a mapping process that both captures your current state and creates a future state plan that includes the cost of your most critical processes and how they can be reduced. By optimizing those processes, you'll be able to generate an ROI through newly created efficiencies.

#### 1. PRIORITIES

Together, we'll work with you to identify and quantify your most pressing issues.



#### 4. IMPROVEMENT

We'll prioritize improvements and map out a plan for implementation.

#### 2. CURRENT STATE

Map and quantify the current state of the identified processes.

#### 3. FUTURE STATE

Here we'll define what better looks like, including quantifying the bottom line benefit you'll achieve.

# LEAN PROCESS MAPPING

## HERE'S WHY IT MAKES BUSINESS SENSE

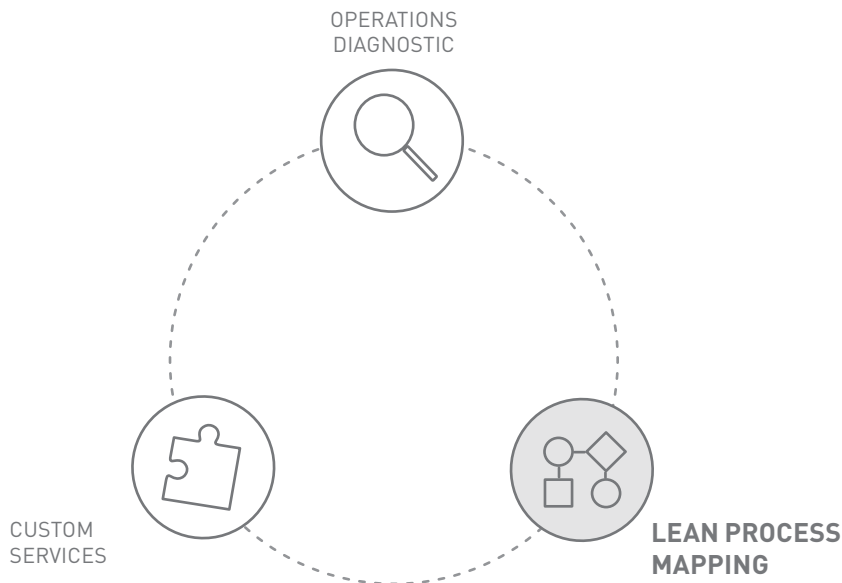
**IMPROVED RESOURCE UTILIZATION** – By introducing standardization into every layer of the process, everyone in the organization is working from the same playbook, knowing who does what and when.

**INCREASED EFFICIENCIES** – Through streamlining and reducing things like unnecessary steps and handoffs, we'll introduce the most efficient way to get things done.

**ELEVATED CUSTOMER EXPERIENCE** – When you can ensure consistency, execute with faster turnaround times, and improve quality, your customers are the ultimate beneficiaries. This, in turn, increases their satisfaction, loyalty, and renewals.

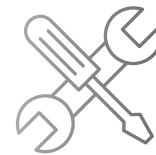
## OPERATIONS OPTIMIZATION MODULES

Operations is the foundation of your business and often the single greatest influence on your productivity, service performance, and profitability. It's time to get strategic about operations and realize the exponential value.



## EXPERIENCE YOU CAN COUNT ON

# 20-30%

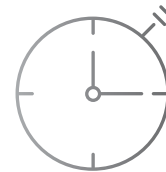


Average improvement to the cost of a specific process

# 50%



reduction on marketing expenses for renewals based on improved process



Improved proposal turnaround time by

# 30%

## FOR MORE INFORMATION

visit us: [resourcepro.com](http://resourcepro.com)

email us: [more@resourcepro.com](mailto:more@resourcepro.com)

call us: 888.577.7552

